

In Support of the UAE's COVID-19 Fight

Thuraya and Cygnus Telecom Provide Satellite Connectivity to Dubai Corporation for Ambulance Services

Abu Dhabi, UAE, June 3, 2020: Thuraya, the mobile satellite services subsidiary of the UAE's Al Yah Satellite Communications Company (Yahsat) has announced that it is providing always-on satellite connectivity to Dubai Corporation for Ambulance Services through its partner, Cygnus Telecom. As the UAE steps up its efforts to contain the COVID-19 pandemic, Dubai Corporation for Ambulance Services is playing a critical role in the implementation of health measures introduced to protect the country's residents. The UAE has deployed the latest technologies to help its health responders eradicate the threat of coronavirus within its borders.

Following the launch of Mobile Laboratory Units (MLUs) by Dubai Corporation for Ambulance Services to provide free home-based testing for the elderly and 'people of determination', Cygnus Telecom, the Master Distributor of Thuraya's voice solutions has equipped 12 ambulances with the X5-Touch satellite phones so that paramedics remain connected while on duty in the remote areas of Dubai such as Hatta, or on marine ambulances at sea.

Khalifa Hassan Aldrai, Executive Director of Dubai Corporation for Ambulance Services welcomed the companies' contribution: "The decision by Thuraya and Cygnus Telecom to fit our vehicles with satellite phones is both timely and commendable. The ongoing collaboration among us is a testament to the cooperation across organizations and individuals to support the government's efforts to protect our people. Dubai Corporation for Ambulance Services is committed to providing effective medical care anywhere within Dubai, and through such tie-ups, we are able to raise the standards of COVID-19 preparedness and response within the emirate."

Thuraya and Cygnus Telecom have a rich legacy of supporting medical missions within the Middle East and Africa with satellite-powered telemedicine solutions, including teleconferencing kits and connected ambulances. The extensive knowledge and expertise gained from these collaborations are now being used to save lives in the UAE.

Shawkat Ahmed, Chief Commercial Officer of Thuraya stated: "Thuraya enables critical communications during emergencies. Therefore, it is imperative that we, as a homegrown provider of mobile satellite solutions, fulfill the UAE's requirements for enhanced connectivity. We thank Cygnus Telecom for their generous donation of the next generation Thuraya X5-Touch satellite phones to Dubai Corporation for Ambulance Services. These devices provide frontline responders seamless connectivity, security and maximum flexibility over our satellite network, helping them to be always available through their proprietary app and other platforms and thereby augment overall medical responsiveness."

Asim Khattak, Chief Operating Officer of Cygnus Telecom said: "We believe that it is essential to collaborate efforts in these unprecedented and challenging times to respond to the pandemic crisis effectively. Our humanitarian responsibility towards the UAE and our mission to help save lives aligns with the mission of Dubai Corporation for Ambulance Services. Our choice of Thuraya X5-Touch is based on the reliability factors ensuring uninterrupted communication-on-the-move, which will enable ambulances and paramedics to enhance their heroic efforts in fighting the Coronavirus. It is crucial that

our frontline of defense against the contagion is equipped with a leading-edge means of communications, and we are honored to have been given this opportunity to serve our country and our people.”

The award-winning, Android-based Thuraya X5-Touch is the world’s smartest satellite phone with various innovative safety features ideal for medical responders, including advanced navigation, tracking and built-in SOS button for emergencies. In addition to providing crucial satellite connectivity, it keeps users connected over terrestrial telecom networks so that they are also available on their local mobile numbers. This is especially advantageous for on-the-move paramedics who may have to provide urgent care in remote areas disconnected from cellular mobile networks. The X5-Touch also enables integration of third-party apps that amplify its effectiveness around the world.

About Thuraya Telecommunications Company

Thuraya, is the mobile satellite services subsidiary of the Al Yah Satellite Communications Company (Yahsat), a leading global satellite operator based in the United Arab Emirates (UAE), fully owned by Mubadala Investment Company. Established in 1997, Thuraya offers innovative communications solutions to a variety of sectors including maritime, energy, government, broadcast media, military, aerospace and humanitarian NGO.

Thuraya’s superior network enables clear communications and uninterrupted coverage across two-thirds of the globe by MSS, global VSAT coverage and around the world through its unique GSM roaming capabilities. The company’s diverse range of technologically advanced and dependable mobile satellite handsets and broadband devices provide ease of use, value, quality and efficiency. Through relevant partnerships, Thuraya stays ahead by delivering solutions and supporting applications that meet the rapidly transforming nature of market demands. Thuraya remains committed to keeping everyone within reach in any circumstance by making accessible the essential tools required for vital connectivity.

For more information, visit Thuraya.com; Follow us on Twitter: [@ThurayaTelecom](https://twitter.com/ThurayaTelecom)

About Cygnus Telecom

Cygnus Telecom is Thuraya’s leading global service partner with over 70,000 active subscribers spread across 176 countries and territories worldwide. With its longstanding relationship with Thuraya, Cygnus Telecom is on a mission to help solve one of the biggest problems facing the underdeveloped world - connectivity. As the Global Master Distributor of Thuraya Land Voice solutions, Cygnus Telecom owns the largest satellite voice subscriber base in the world. Cygnus Telecom’s industry-leading experience in mobile satellite services distribution, combined with its strong operational proficiency, makes it the ideal partner of choice for satcom connectivity solutions.

For more information, visit www.cygnustelecom.com.